

## FACT SHEET

### EMERGENCY SERVICES

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#### **BACKGROUND**

Northside Hospital offers state-of-the-art Emergency Services at each of its three hospitals in Atlanta, Forsyth and Cherokee. We are committed to delivering high-quality, compassionate care in a timely manner.

Often referred to as the hospital's "front door," the emergency facilities provide emergency care to any medical, surgical or obstetrical patient.

The majority of emergency service patients are treated and discharged. However, should a patient require hospital admission or a surgical procedure, each hospital offers access to a comprehensive array of state-of-the-art support services.

#### **SERVICE FEATURES**

Each of our state-of-the-art emergency facilities features:

- Private patient triage areas
- Comfortable treatment rooms
- HealthExpress/Fast Track - a minor illness and injury treatment center
- A Clinical Decision Unit (CDU) outpatient observation unit (Atlanta and Forsyth only)
- Streamlined, bedside admissions
- Bedside tests (decreases the need for patient transport)
- Board-certified emergency medicine physicians available 24-hours a day
- Skilled, experienced staff trained in emergency medicine
- Special services for women's health issues

- Private family room for families for sensitive needs
- Easy access from major interstates

#### **HEALTHEXPRESS/FAST TRACK**

Emergency care for urgent needs such as minor illness or minor injury may be treated in our health express areas. HealthExpress/Fast Track supports our occupational health patients

#### **NORTHSIDE HOSPITAL-ATLANTA**

Completed in 1995, Northside Hospital's 25,000 square foot Level Two Emergency Department (ED) ranks number one in metro Atlanta in overall patient satisfaction, treating more than 51,000 patients in 2006. The ED has 28 treatment rooms, plus five health express rooms.

#### **NORTHSIDE HOSPITAL-FORSYTH**

The ED at Northside Hospital-Forsyth, with 31 beds, treated more than 46,000 patients in 2006. Completed in 2004, the new ED was designed around a holistic theme that combines science and nature, cutting-edge technology and the restfulness of organic elements, to create a modern healing environment with a peaceful Zen appeal.

#### **NORTHSIDE HOSPITAL-CHEROKEE**

The Emergency Department at Northside Hospital-Cherokee was renovated in 2005 to include more than 7,000 square feet and four additional treatment beds, bringing the total beds to 20. Six beds are dedicated for HealthExpress. The ED treated more than 30,000 patients in 2006.