THE VISION FOR INNOVATION
THE RESOLVE TO MAKE IT HAPPEN

NORTHSIDE HOSPITAL
CANCER INSTITUTE
During 2019, Northside Hospital Cancer Institute (NHCI) grew by expanding clinical and supportive care services and enhancing the provision of high-quality cancer care across a large geographic footprint. NHCI achieved many accomplishments relative to its strategic areas of focus including quality of care, growth, system integration, oncology data and research, and communications.
2019 HIGHLIGHTS AND ACCOMPLISHMENTS INCLUDE:

- Achieved growth in oncology by:
  - Adding six outpatient infusion locations.
  - Increasing analytic cancer case volume by 3%.
- Secured re-accreditation with four cancer program agencies, maintained certification status with three programs and received several national accolades for clinical excellence.
- Exceeded national cancer program quality measure benchmarks in breast cancer, gastrointestinal cancer and lung cancer care.
- Exceeded survival predictions for allogeneic transplants.
- Achieved facility and equipment expansion across the areas of radiation oncology, medical oncology, surgery, radiology and pharmacy.
- Standardized clinical guidelines and processes across medical specialties, clinical services and support services to enhance integration of cancer care.
- Expanded oncology research by:
  - Increasing open trials by 29%.
  - Increasing accruals by 7%.
  - Receiving a second National Cancer Institute Community Oncology Research Program (NCORP) grant for six years, amounting to over $11 million in funding.
  - Receiving national recognition for Bone Marrow Transplant Clinical Trials Network (BMT CTN) participation and biorepository services.
- Expanded expertise in rare and complex cancer care.
- Enhanced facilities, technology, expertise and services at Northside Hospital Atlanta, Northside Hospital Cherokee and Northside Hospital Forsyth.
- Improved access to care for patients through:
  - Innovative patient education materials.
  - Genetics PIVOT program (Pretest, Informed consent, Video for Ovarian Patient Treatment) to expedite testing.
  - Improved transportation support.
  - Increased community partnerships.
  - Development of comprehensive service options for metastatic breast cancer patients.
- Increased Northside Hospital Cancer Institute’s national reputation for leadership and expertise across cancer types while achieving growth in NHCI Call Center services.

We are pleased to present you with the 2019 Northside Hospital Cancer Institute Annual Report.

Colleen Austin, MD  
Chair, Northside Hospital Cancer Committee

Patti Owen, MN, RN  
Director, Oncology Services
November 2018
*U.S. News & World Report* – recognized Northside Atlanta Lung Program as a High Performing Hospital for 2018 – 2019

March 2019
Foundation for the Accreditation of Cellular Therapy (FACT) – achieved re-accreditation

Fall 2018
American College of Radiology – received the Lung Cancer Screening Center Designation

March 2019
Quality Oncology Practice Initiative (QOPI) certification – added another medical oncology practice
May 13, 2019
Commission on Cancer (CoC) – received 3-year full re-accreditation with commendation; received Outstanding Achievement Award for 6th consecutive survey cycle

June 7, 2019
College of American Pathologists (CAP) – achieved full re-accreditation of Biorepository

June 17, 2019
National Accreditation Program for Breast Centers (NAPBC) – received re-accreditation

July 18, 2019
The Joint Commission Lung Cancer Disease Specific Care Certification – successfully completed inter-cycle review
Our oncology quality teams at NHCI provide structure and functions essential to successful achievement of high-quality care. This approach, coupled with the expertise of our medical staff, nursing staff, ancillary services and support services, has yielded a comprehensive community cancer program of excellence.

**ONCOLOGY QUALITY TEAMS**

At NHCI, two teams, Oncology Quality and Blood and Marrow Transplant (BMT) Quality Management, consisting of providers, administrative leaders and clinical staff members, play critical roles in the provision of high-quality cancer care.

- The Oncology Quality Team members are tasked with continuous readiness for oncology-related accreditations, certifications, and designations, fostering cancer program leadership through a system-wide Cancer Committee, facilitating development of action plans for multidisciplinary care teams, and utilizing oncology data to improve quality.

- The BMT Quality Management Team serves as an integrated quality management program across three arms of BMT, including clinical, collection and processing. The accreditation of cellular therapy – Foundation for the Accreditation of Cellular Therapy (FACT) standards of care serve as the foundation for BMT quality improvement efforts. Team members meet regularly to review quality indicators and monitor performance with infection prevention, regulatory requirements and supportive care services.
TRIENNIAL SURVEYS

American College of Surgeons’ Commission on Cancer (CoC)
The Commission on Cancer recognizes cancer care programs for their commitment to providing comprehensive, high-quality and multidisciplinary patient-centered care. NHCI has:
- Successfully demonstrated excellence by exceeding accreditation standards and achieving consistent performance levels above national benchmarks.
- Received the Outstanding Achievement Award for the 6th consecutive survey cycle (18 years).

Foundation for the Accreditation of Cellular Therapy (FACT)
FACT standards promote improvement and progress in cellular therapy and regenerative medicine. FACT accreditation signifies a program’s commitment to delivering quality patient care. This year, NHCI:
- Achieved FACT accreditation, with no deficiencies, as it has done for six consecutive survey cycles (18 years).
- Received recognition as one of the first FACT Immune Effector Cellular Accredited Programs in the U.S. and is currently one of two programs offering chimeric antigen receptors (CAR T Cells) therapy in Georgia.

National Accreditation Program for Breast Centers (NAPBC)
Achievement of accreditation signifies an organization’s dedication to improving the quality of care provided to patients with diseases of the breast. Full accreditation confirms NHCI’s compliance with standards addressing the entire continuum of cancer from prevention to survivorship and end-of-life care, while addressing both survival and quality of life.

College of American Pathologists (CAP) Accreditation for Biorepository
The CAP Accreditation for Biorepository is the first of its kind and compliance with these standards exemplifies best practices confirmed by the National Cancer Institute. Northside Hospital was awarded accreditation for its biorepository and achieved 100% compliance for 151 biorepository and 107 general lab specific requirements, with no deficiencies.
**ACHIEVING AND EXCEEDING NATIONAL QUALITY STANDARDS**

**National Cancer Institute Community Oncology Research Program (NCORP)**
- Awarded NCORP grant for 2nd consecutive grant cycle.
- One of 46 NCORP recipients, consisting of 32 community sites and 14 minority-based sites.
- One of only 10 sites to receive NCORP’s High Performance Status.

**The Joint Commission (TJC) Disease-Specific Care (DSC) Certification for Lung Cancer**
- Achieved certification from The Joint Commission for a 2nd cycle, with no recommendations for improvement.
- Currently recognized as the only Lung Cancer DSC Program in Georgia and one of only six in the U.S.

**Quality Oncology Practice Initiative (QOPI)**
QOPI is a quality program designed for outpatient medical oncology practices to foster a culture of self-examination and improvement. QOPI certification is achieved by undergoing a rigorous process which includes an onsite survey and review of processes and data. Certification confirms the practice’s commitment to delivering quality oncology care through compliance in four areas of responsibility, representing 28 standards of care.

**Center for International Bone Marrow Transplant Research (CIBMTR)**
- Blood and Marrow Transplant Program at Northside Hospital has exceeded survival predictions for allogeneic transplant for the past 10 reporting cycles (2018 CIBMTR Transplant Center Survival Report).
  - Only program in Georgia to exceed predicted survival for the current reporting cycle.
  - One of two programs in the U.S. to achieve 10 consecutive years of exceeding predicted survival.

**NHCI is currently the only Lung Cancer DSC Program in Georgia and 1 of only 6 in the U.S.**
LCT: Chemotherapy within four months pre-op or six months post-op of NSCLC resection, or if pathologic lymph node positive.

LNoSurg: Surgery is not the first course of treatment for cN2 M0 lung cases.

Colon: ≥12 lymph nodes removed and pathologically examined for resected colon cancer.

Rectal: Pre-op chemo/radiation for clinical Stage III; or post-op chemo/radiation within 180 days of diagnosis for Stage III rectal cancer.

Gastric: ≥15 lymph nodes removed and pathologically examined for resected gastric cancer.
In 2019, continued efforts were directed toward expansion of all areas within oncology, enhancement through standardization of care, and establishment of a system-wide approach to cancer care. In the past year, NHCI demonstrated tremendous growth in oncology by adding six outpatient infusion locations, and growing the number of analytic cancer cases within the Northside Hospital system by 3%. The breadth and depth of the cancer program combined with an underlying philosophy emphasizing one system offering access to the same high-quality cancer care, regardless of where a patient is treated, have positioned NHCI as a national leader in cancer care.
**CLINICAL SERVICES**

**Medical Oncology**

- Achieved certification for three medical oncology practices affiliated with Northside Hospital through the American Society of Clinical Oncology’s (ASCO) Quality Oncology Practice Initiative (QOPI).
- Maintained active medical oncology workgroups. Two key successes included:
  - An increase of 38% in early referral to nutrition services for high-risk cancer patients within 30 days of first office visit.
  - Achievement of goal (≥94.7 mean score) with patient satisfaction scores for “likelihood of recommending practice.”
- Constructed two new state-of-the-art oncology outpatient infusion clinics in Northeast Georgia.
- Expanded access to the FDA-approved Paxman scalp cooling system designed to assist with hair preservation for patients receiving chemotherapy. The machines are currently available in nine NHCI outpatient infusion centers.

**Radiation Oncology**

- Expanded implementation of Peer Review and Morbidity and Mortality conferences to all centers.
- Developed disease-specific treatment guidelines for breast, endometrial and rectal cancers for use by all radiation oncologists across the NHCI system.

**Surgery**

- Grew thoracic robotic surgery volume by 5% and the number of surgeons using the robot for oncology-driven thoracic surgery.
- Added complex breast surgery to Northside Cherokee and expanded breast surgical services across the system.
- Developed a minimally invasive, same-day surgery program for gynecologic oncology procedures in Northside Atlanta.
- Expanded surgical services through the addition of ten operating rooms along with innovative technology at both Northside Cherokee and Northside Forsyth.
Radiology
- Established a global concierge scheduling process, assigning a scheduler to each oncology physician practice to expedite radiology appointments for all types of imaging.
- Created a concierge scheduling team for lung cancer screening orders with specialized training to ensure completeness of orders, appropriateness of exam type, and to build relationships with community providers.

Oncology Nursing Care
- Instituted an oncology nursing education sub-council across three campuses to address new nurse orientation and competency, annual competency and continuing education, policies and procedures, and certification expectations.

Oncology Pharmacy Services
- Established new pharmacy services in Northeast Georgia and expanded current pharmacy services at Northside Atlanta, Northside Cherokee and Northside Forsyth.
- Developed a pharmacy component of the CAR T Program.
- Improved and standardized investigational drug services.
- Implemented clinical improvements including Avastin UA screening guidelines, vaccination programs and desensitization protocols.

NHCI established the “Fast Breast MRI” service for patients with dense breast tissue

39%
NHCI NURSES WHO ARE ONCOLOGY CERTIFIED

Expansion of oncology pharmacy technologies and services
Palliative Care

- Increased oncology volume, representing 35% of total Palliative Care Program volume.
- Provided palliative medicine expertise through fellowship trained and certified physicians and six advanced practitioners with expertise in palliative and hospice care.
- Expanded palliative care services at Northside Atlanta, Northside Cherokee and Northside Forsyth by adding physicians and advanced practitioners.
- Presented four abstracts at the National Center to Advance Palliative Care (CAPC) conference that builds upon industry clinical knowledge.

SUPPORT SERVICES

Cancer Genetics

- Growth: Increased number of available in-person patient appointments by 20%, creating improved access to genetics services for patients.
- Quality and Expertise: One of 10 community cancer centers to receive grant funding from Pfizer to improve BRCA testing rates for high-risk breast cancer patients.
- Expansion of Services: Implemented PIVOT program (Pretest, Informed consent, Video for Ovarian Patient Treatment) by incorporating video education into the patient consult process with the gynecologic oncology practices. The program resulted in expedited testing for gynecologic cancer patients who may be eligible for PARP inhibitors if a genetic mutation is found.

Oncology Nutrition

- Growth: Experienced a 34% increase in patient visits from 2018 to 2019.
- Quality and Expertise: Provided nutrition education for cancer patients and survivors in partnership with Cancer Support Community Atlanta and the Built to Quit tobacco and smoking cessation program.
- Expansion of Services: 10 oncology dietitians, eight of which are certified specialists in oncology nutrition (CSO). Provided nutrition services to oncology patients at 40 locations across the Northside Hospital system.

Oncology Patient Navigation

- Growth: Navigated 2,500 new patients and nearly 6,000 patient encounters.
- Quality and Expertise: Optimized the software platform used by patient navigation to improve standardization of navigation services provided to cancer patients and to enhance coordination with multidisciplinary care team members.
- Expansion of Services: Restructured the NHCI Transportation Assistance Program to prioritize patients experiencing transportation-related barriers to care that may lead to delays or interruptions in their cancer treatment plan.
19,000+
PATIENT ENCOUNTERS BY NHCI ONCOLOGY SOCIAL WORKERS

445
PATIENTS RECEIVED TRANSPORTATION ASSISTANCE FROM ACS AND NHCI.

**Oncology Social Work/Behavioral Health**

- **Growth:** Reported over 19,000 patient encounters by oncology social workers, representing a 49% increase from initiation of the program in 2014.
- **Quality and Expertise:** Updated the Distress Screening Policy to facilitate standardization and availability of care across the system. Provided distress screening education to all oncology nurses.
- **Expansion of Services:** Added oncology social worker coverage to the BMT Program and two additional radiation centers.

**Rehabilitation Services**

- **Growth:** For specialized services, noted positive volume change in lymphedema management by 5%, dysphagia treatment of head and neck cancer by 5%, women’s and men’s pelvic health by 42%, and wound care by 16% since 2018.
- **Quality and Expertise:** Developed clinical practice guidelines for head and neck, breast and pulmonary cancers to standardize delivery of oncology rehabilitation services across the Northside Hospital system.
- **Expansion of Services:** Expanded access to specialized services such as lymphedema management, dysphagia for head and neck cancer, pelvic health services for men and women, and wound care for cancer patients.

**Support and Survivorship**

- **Growth:** As a NHCI affiliated partner in supportive services, Cancer Support Community Atlanta increased the number of education programs offered to cancer patients and survivors from two programs per year to 14 programs during 2019, with an increase in attendance of nearly 200%.
Quality and Expertise:
- Delivered Treatment Summaries and Survivorship Care Plans to eligible (Stage I-III, curative intent) patients from six physician practices, across 11 different cancer diagnoses, meeting the CoC goal of 50%.
- Expanded NHCI's repository of patient education materials through the development of three new patient guides for thoracic surgery, breast surgery and radiation therapy.

Expansion of Services:
- Added new programs and services based on feedback provided by NHCI's Metastatic Breast Cancer (MBC) Patient Advisory Group to better address the needs of MBC patients:
  - A lunch-and-learn series to provide networking opportunities and educational content.
  - Alongside Susan G. Komen, co-sponsored an annual MBC Patient Education Conference. Attendance of over 70 patients, caregivers and medical staff members.
  - An annual retreat for MBC patients and their partner, spouse or primary support person, designed to provide opportunities to learn, recharge, relax and connect with other MBC patients and support persons.
- Added new Cancer Support Community Atlanta programs at Northside Cherokee, including a women's support group, on-site yoga class and oncology nutrition seminars. Expanded the nutrition seminars to the Northside Forsyth and the Northside Alpharetta medical campuses.

Community Outreach and Engagement

Growth:
- Provided prostate cancer screenings to 654 men during 2019.
- Provided skin cancer screenings to 528 individuals during 2019, representing 22% growth from 2018.
- Increased tobacco and smoking cessation class participation by 50% since its inception.

Quality and Expertise:
- Partnered with Telemundo to produce three health video vignettes on skin, prostate and breast cancer awareness, promoting NHCI cancer screenings to 6.5 million potential WKTB-Telemundo viewers.
- Established new partnership with Vida Atlanta Radio and MAS 100.9 to produce monthly health segments on cancer prevention, health education and cancer screenings, and to increase program awareness.
- Provided education about the dangers of smoking cigarettes, vaping and using e-cigarettes to 2,500+ middle and high school students in DeKalb, Cobb and Forsyth counties.

Expansion of Services:
- Worked with Screen Atlanta to expand access to Northside Hospital's mobile mammography unit. Added three new locations in the Hall County community, leading to sixty uninsured and low-income women receiving screening mammograms.
- Coordinated all aspects of 50+ Northside Hospital sponsored oncology-related events, bringing the total number of community events and activities spearheaded by the community outreach team to nearly 200 during 2019.
NHCI Intranet

The NHCI intranet was created in 2016 to improve physician and staff awareness of NHCI programs and services and to strengthen communication across the NHCI network.

- Recently enhanced features include a comprehensive physician directory, electronic referral system for oncology support services, downloadable patient education and marketing materials, and disease-specific program information.
- During 2019, the number of unique intranet users grew to over 2,500.

NHCI Intranet Usage Data

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</tr>
<tr>
<td>Number of Support Service Referrals Submitted Online (YTD)</td>
<td>449</td>
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</tbody>
</table>

NHCI Call Center

- Received over 5,000 calls, representing a 78% increase from 2018 to 2019.
- Expanded services to patients who request physician services by instituting a follow-up process to confirm patients were able to make appointments with physicians and contact other support services.
EVOLUTION AND GROWTH OF MULTIDISCIPLINARY CANCER CONFERENCES

- Maintained a vast Multidisciplinary Cancer Conference Program consisting of 13 conferences: 10 disease specific conferences, one general conference, and two departmental conferences.
- Provided 324 multidisciplinary conferences with 2,120 cases presented, and 92 departmental conferences for leukemia and radiation with 3,369 cases presented.
- Extended the program through the addition of breast cancer conference satellite locations to meet the demand of physician engagement across three campuses.
- Expanded Prostate & Urologic Cancer Conference from two to three times a month to accommodate increases in case submission volume and physician engagement.
- Increased utilization of web conferencing among physicians for conference participation and case presentation.

Quality improvement in case discussions through input from research, navigation and genetics

Maintained a vast Multidisciplinary Cancer Conference Program consisting of 13 conferences
**COMMITMENT TO ONCOLOGY RESEARCH**

- Clinical Research
  - Increased the number of clinical trials open for accrual by 29%.
  - Enrolled first patients at NHCI’s newest research site, the medical oncology clinic in Blairsville.
  - Achieved an estimated 7% research accrual rate for 2019 YTD, exceeding the CoC requirement of 4%.
  - Initiated Experimental Therapeutics Clinical Trials Network (ETCTN) affiliation through Johns Hopkins to expand patient access to early phase clinical trials.
  - NHCI was highlighted during the 2019 Eastern Cooperative Oncology Group (ECOG) and American College of Radiology Imaging Network (ACRIN) Cancer Research Group national meeting as one of the highest enrolling sites for NCI MATCH.

- Georgia NCI Community Oncology Research Program (GA NCORP) is a collaboration between the two largest community oncology clinical trial programs in Georgia, Northside Hospital Cancer Institute and the Nancy N. and J.C. Lewis Cancer & Research Pavilion at St. Joseph’s/Candler, and the Georgia Center for Oncology Research and Education (Georgia CORE).
  - After a successful first five years, Georgia NCORP has been awarded a six-year grant expected to result in more than $11 million in funding from the National Cancer Institute (NCI) to enroll even more Georgians in important clinical trials.
  - Georgia NCORP awards and recognitions to date include:
    - One of 19 NCORP participants to receive the Platinum Certificate of Excellence for high accruals to treatment and cancer control trials.
    - One of three NCORP participants to receive the Platinum Award for accrual to TMIST.
    - Recognized as one of the Top 15 accruing sites to the following NCI priority trials – TMIST, Lung Map, and DCP-001 (use of Clinical Trial Screening Tool to address cancer health disparities).

- Bone Marrow Transplant Clinical Trials Network (BMT CTN) Core Center – The Blood and Marrow Transplant Program at Northside Hospital is one of 20 programs in the nation designated as a Core Clinical Center of the national BMT CTN. Northside Hospital serves as the lead site of a consortium of core clinical centers that includes the University of Miami and Levine Cancer Institute.
**RARE AND COMPLEX CANCER PROGRAM DEVELOPMENT**

- **Liver and Pancreatic Cancer Program**
  - Completed over 800 new patient consults and performed 400 hepatobiliary specialty surgeries since program's inception.
  - Continued to increase number of minimally invasive surgeries.
  - Sponsored the Pancreatic Cancer Action Network's Purple Stride Atlanta event and assembled 220 patients, caregivers, friends, and Northside Hospital physicians and staff members to participate in the event, one of the largest teams ever assembled for an NHCI community event.

- **Melanoma and Sarcoma Program**
  - Added an orthopedic oncologist to the highly qualified team of Sarcoma Program physicians.
  - Added a new medical director and surgical oncologist to support the Melanoma and Sarcoma Program.
  - Screened over 500 community members for potential skin cancers.

The Liver and Pancreatic Cancer Program completed over 800 new patient consults and performed 400 hepatobiliary specialty surgeries.
ENHANCING PATIENT CARE
Investing in Facilities, Technologies and Services

NORTHSIDE ATLANTA

621 LICENSED BEDS 10,500 EMPLOYEES 3,000 PHYSICIANS

- Opened new medical office building in Midtown which includes a new radiation oncology center with two linear accelerators, one of which is a state-of-the-art Truebeam®, offering an advanced array of cancer treatment technologies.

NORTHSIDE CHEROKEE

126 LICENSED BEDS  2,300 EMPLOYEES  900 PHYSICIANS

- Added a new medical office building which includes Northside/Canton Breast Care Center, Northside/Canton Outpatient Imaging, A Wellness Place, infusion center, sports medicine, cardiac rehabilitation and multiple medical specialty practices.
- Expanded oncology services including new outpatient infusion center, breast surgical services, including complex breast reconstruction, and added a fixed PET/CT and three Tesla (3T) MRI units.
- Added endobronchial ultrasound (EBUS) capabilities.
- Increased the number of infusion chairs by 25%.
- Dedicated 20 rooms for inpatient oncology patients.

NORTHSIDE FORSYTH

304 LICENSED BEDS  3,100 EMPLOYEES  650 PHYSICIANS

- Expanded the infusion center and increased the number of chairs by 25%.
- Added new linear accelerator to the radiation oncology center, which is an advanced linear accelerator, fully integrated for image-guided radiotherapy (IGRT), intensity modulated radiotherapy (IMRT), and RapidArc® radiotherapy and radiosurgery.
- Continued to grow Gamma Knife® volumes. Current volumes position the program as the largest intracranial radiation therapy program in Georgia with over 150 patients to date.
- Opened a new medical office building which includes an expanded physical therapy room with an anti-gravity treadmill and aquatic therapy center.
CANCER COMMITTEE MEMBERS

PHYSICIAN
Abdalla, Eddie MD – Hepatobiliary Surgery
Aust in, Colleen MD – Chair Cancer Committee, Medical Oncology
Baxter, Lynn MD – Diagnostic Radiology
Benigno, Benedict MD – GYN Surgical Oncology
Cantuar ia, Guilherme MD – GA NCORP Medical Director/GYN Surgical Oncology
Eldai f, Shady MD – Thoracic Surgery
Garrot, Crain MD – Medical Oncology
Holland, Kent MD – Blood & Marrow Transplant
Jones-Cheryl MD – Minim al Pharmacology
Kounalakis, Nicole, MD – Surgical Oncology
* Luke, Patrick MD – Cancer Liaison Physician/General Surgery
Mannes, Keith MD - Pathology
May, Kelly MD – Medical Oncology
Mitchell, Paul MD – Palliative Medicine
Norris, Shannon MD – Diagnostic Radiology
Oberle, Todd MD - Urology
Possert, Pete MD – Radiation Oncology
Robinson, Jim MD - Neurosurgery
*Sayed, Huda MD – Palliative Medicine
Schertzer, Marion MD – Colon & Rectal Surgery
Silverboard, Howard MD – Pulmonology
Tamim, Hiba MD – Medical Oncology
*Venable, Josef MD – Pathology
*Wiggers, Nancy MD - Radiation Oncology
Williams, Hamilton MD – Radiation Oncology
Zelnak, Amelia MD – Medical Oncology

NON-PHYSICIAN
Aboujamous, Houda – Pharmacy
Addington, Andrea – Nutrition
Alexander, Carol – CEO, Atlanta Cancer Care
Andrews, Christy – Cancer Support Community
Austin-Valere, Christina – Psychosocial Services
Beard, Emily – Breast Cancer Program
Berry, Tina – GA NCORP
Bethea, Lorenzo – Pharmacy (Cherokee)
Bickes, Debbie – Patient Navigation
Booker, Carolyn – Patient Care (Forsyth)
Bush, Lisa – Cancer Genetics
Canterbury, Kate – Oncology Quality
Chang, Joy – Northside Anesthesiology Consultants
Clancy, Diane – Marketing
Corbin, Debra – Radiation Oncology, Operations
Cuculovski, Kristin – Oncology Nutrition
*Cunningham, Elizabeth – Case Management
Currens, Margaret – Oncology Projects
Decker, Julie – Biorepository
Dixon, Deidre – VP
Drumm, Adam – Rehabilitation (Atlanta)
Eaton, Julie – NHCI Operations
Evans, Ellen – NH Quality
*Ferreira, Margaret – Clinical Research Coordinator
Freeman, Megan – Clinical Pharmacy
Fukuda, Cristiane – Palliative Medicine
Futrell, Debbie – Surgical Services
Gassel, Lorie – Oncology Services (Atlanta)
Gilmore, James – Clinical Operations, Georgia Cancer Specialists
Gochett, Trudy – Oncology Nursing
Grier, Keri – Oncology Analytics
Grissom, Celeste – NH Quality
Harmon, Jessica – Rehabilitation (Forsyth)
*Hayes, Dawn – QI Coordinator
Huggins, Patty – Oncology Analytics
Hunt, Beverly – Chief Nursing Officer (Cherokee)
Jennings, Keisha – Patient Navigation
Jeskey, Deb – Lung Cancer Program
*Jones, Mildred – Cancer Registry Quality Coordinator/CTR
Kearney, Susan – Oncology Quality
Kerns, Leslie – Blood & Marrow Transplant
Konrad, Kamilah – Oncology Programs
*Lang, Katie – Cancer Genetics
Letlow, Angela – American Cancer Society
Mills, Emily – Surgical Services
Moore, Katie – Clinical Research
Nguyen, Tranh – Community Outreach
*Owen, Patti – Cancer Program Administrator
Patel, Niti – Oncology Services (Forsyth & Cherokee)
Pearson, Katie – Operations (Cherokee)
Phillips, Marcia – Radiation Oncology Quality
Portis, Terry – Oncology Nursing
Robles, Maxine – Physician Outreach
Schipani, Barbara – Oncology Business Operations
Schreftler, Kevin – Clinical Services, Atlanta Cancer Care
Sims, Anne – Case Management
Stone, Stephanie – Palliative Medicine
Tennenzapf, Suzanne – Liver and Pancreatic Cancer Program
*Thomas, Aaron – Oncology Nursing
*Townsend, Natalie – Cancer Conference Coordinator
Weaver, Juliet – Melanoma & Sarcoma Program
Weiss, Bridget – Oncology Analytics
*Whatley, Nikeisha – Psychosocial Services Coordinator
*Wilkie-McKellar, Astrid – Community Outreach Coordinator
Witteveen, Remco – Clinical Pharmacy
Wright, Jeffrey – Pastoral Care

NOTE: (*) indicates the member is serving in a required role per CoC Accreditation Standards
In 2019, Northside Hospital Cancer Institute (NHCI) achieved excellence demonstrated by many achievements in quality through accreditations, certifications and recognitions. Additionally, a focus on integration of services across the network, standardization of processes and innovations in technology advanced the strategic plan and demonstrated the provision of cancer care excellence for all patients.

Looking forward to 2020, NHCI will advance and continue to grow, with an emphasis on high-quality care, to achieve full integration of multiple facilities into a cancer network and secure a reputation of excellence in oncology research.