

COVID-19 VACCINE

Frequently Asked Questions

WHO IS ELIGIBLE TO GET A COVID-19 VACCINE?

Northside's vaccine clinics follow the Department of Public Health tiers. Beginning Thursday, March 25th, ALL Georgians age 16 and older (no restrictions) are eligible to receive the vaccine.

WHAT DO I NEED TO BRING TO MY APPOINTMENT?

Please bring a form of identification with you to your vaccination appointment that verifies your legal name and date of birth. If between the age of 16-18, in addition to a form of identification your parent/guardian must be present for consent.

DO I NEED TO BE A NORTHSIDE PATIENT TO GET THE VACCINE AT NORTHSIDE?

No, you do not need to be a current Northside patient.

DO I HAVE TO HAVE AN APPOINTMENT TO GET THE VACCINE?

Yes, appointments are required. To make an appointment, please click on one of the links below:

- [Cherokee Bluffs \(Canton\)](#)
- [Northside Gwinnett Resource Center \(Lawrenceville\)](#)
- [Northside Roswell Urgent Care Center \(Roswell\)](#)
- [Perimeter Summit \(Atlanta/Sandy Springs\)](#)
- [Northside Forsyth Lanier Tech Forsyth Campus \(Cumming\)](#)
- [Northside Forsyth First Redeemer Church \(Cumming\)](#)

DO I HAVE TO LIVE IN THE SAME COUNTY WHERE I GET MY VACCINE?

No, you do not have to live in the same county where you receive the vaccine.

I ONLY SEE APPOINTMENTS FOR DOSE 1 VACCINES. HOW DO I REGISTER FOR MY SECOND DOSE?

Dose 2 appointments will be scheduled during your initial COVID-19 vaccine appointment. If you additional questions about scheduling Dose 2 appointments, please contact covid19vaccine@northside.com.

WHICH VACCINE WILL I GET?

Northside is administering vaccines based on current supply and cannot confirm which first dose you will receive prior to your appointment. If your vaccine requires a second dose, you will receive the same vaccine as your first dose.



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ALL OF THE CLINICS SAY “NO AVAILABLE APPOINTMENTS.” WHEN WILL MORE APPOINTMENTS OPEN?

Please check the website often. Additional appointments will open as more vaccine becomes available.

HOW CAN I CANCEL MY APPOINTMENT OR CHANGE MY APPOINTMENT TIME?

If you have questions about your vaccine appointment or need to change/cancel your appointment, please contact covid19vaccine@northside.com.

I WANT TO COME WITH SOMEONE ELSE. CAN WE MAKE OUR APPOINTMENTS TOGETHER?

Yes, if appointments are available at the same or an adjacent time, you may come together. However, each individual must have a scheduled vaccine appointment at the same vaccine clinic. You may email covid19vaccine@northside.com if you need special accommodations.

MY SPOUSE AND I MADE APPOINTMENTS AT THE SAME LOCATION ON THE SAME DAY, BUT HOURS APART. CAN WE COME AT THE SAME TIME?

Please email covid19vaccine@northside.com if you need special accommodations.

I NO LONGER NEED MY SCHEDULED APPOINTMENT. CAN I TRANSFER IT TO SOMEONE ELSE?

Unfortunately, appointments are non-transferrable.

DO I NEED TO GO TO THE SAME LOCATION FOR BOTH DOSES?

It is generally preferred that patients receive both doses at the same location, although we will accommodate requests to go to different locations on a case-by-case basis.

WHEN IS MY 2ND DOSE DUE?

The manufacturer recommends that the Pfizer vaccine be given 21 days after Dose 1, and the Moderna vaccine is given 28 days after Dose 1. For more information about clinical considerations regarding the vaccines and recommendations, please visit the CDC's website at <https://www.cdc.gov/vaccines/covid-19/info-by-product/clinical-considerations.html>.

CAN I MAKE MY DOSE 2 APPOINTMENT AT THE TIME I RECEIVE MY FIRST DOSE?

Dose 2 Appointments are scheduled at the Dose 1 appointment. If for some reason you did not get specific instructions for scheduling Dose 2, please contact covid19vaccine@northside.com.



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I RECEIVED MY FIRST DOSE OUT OF STATE OR AT ANOTHER NON-NORTHSIDE FACILITY. CAN I STILL GET DOSE 2 AT NORTHSIDE?

Availability for Dose 2 appointments for people who did not receive Dose 1 at a Northside facility is limited. Requests for special considerations should be sent to covid19vaccine@northside.com. If for some reason you did not get specific instructions for scheduling Dose 2, please contact covid19vaccine@northside.com.

ARE TRANSPORTATION SERVICES AVAILABLE TO/FROM THE VACCINE CLINICS FOR PEOPLE WHO DON'T DRIVE?

The hospital does not offer transportation services for vaccine appointments. Public transportation, taxi and/or other rideshare services (Uber, Lyft) are currently available for all Northside vaccine clinics. Please contact the service provider directly for more information.

WILL I HAVE TO PAY FOR THE COVID-19 VACCINE OR USE MY INSURANCE?

There is no charge for the COVID-19 vaccine. Your insurance will not be billed.

IS THERE A LOST AND FOUND AT THE VACCINE CLINIC?

For lost and found, please contact covid19vaccine@northside.com.

WHERE CAN I GET MORE INFORMATION ABOUT VACCINE AVAILABILITY AT NORTHSIDE?

For more information about vaccine updates and other COVID-19 resources at Northside Hospital please visit northside.com/covid-19 or follow us on Facebook, Instagram or Twitter at @NorthsideHosp.

WHERE CAN I FIND OUT MORE INFORMATION ABOUT THE VACCINES AND POSSIBLE SIDE EFFECTS?

Please visit the Georgia Department of Public Health at dph.georgia.gov/covid-vaccine for more information about the vaccine, current eligibility and the rollout to the community.

WHERE CAN I FIND THE EMERGENCY USE AUTHORIZATION (EUA) DOCUMENT MENTIONED IN THE CONSENT?

Please visit the CDC COVID-19 Vaccine Website at <https://www.cdc.gov/vaccines/covid-19/eua/index.html>.