

# Introducing new statement and self-service payment options.



## New Billing and Payment Features Available on PatientWallet®

**Access account balance information:** See outstanding balances and access your billing statements.

**Reduce paper:** Update your preferences to receive statements through email or text.

**Make a payment 24/7:** Make a payment online through the PatientWallet® at [northsidewallet.com](http://northsidewallet.com) or by calling our automated phone line at 404-851-6500 using the Pay by Phone Code on your statement.

**Make payment arrangements on a new account not currently on a payment plan:** Set up a short-term payment plan.

**Ask a billing question:** Send statement or billing questions to our Business Office available through PatientWallet® at [northsidewallet.com](http://northsidewallet.com) via Messages or Chat.

## Get Started

- 1 Visit [northsidewallet.com](http://northsidewallet.com)**
- 2 Already on a payment plan?** Contact us at 404-851-6500 to set up automatic payments.
- 3 Already using your bank's bill pay service?** Our mailing address has changed; please be sure to update your bank with the new address provided on your billing statement.
- 4 For assistance,** please contact Northside Hospital Customer Service at 404-851-6500 or contact us through PatientWallet® at [northsidewallet.com](http://northsidewallet.com) via Messages or Chat. You may also email [customer.service@northside.com](mailto:customer.service@northside.com).